

Home Delivery Service Policy

Patron Residency

To qualify for this free service, the patron must live in Cumberland or North Yarmouth. Once residency is determined, the patron will be issued a library card. The library card will be kept at the library. If the patron already has a card, it will be renewed.

Delivery Criteria

To be eligible to receive items for home delivery, the patron must be either:

1. Confined to their home due to prolonged illness, extended convalescence, or advanced age.
2. Have a temporary or permanent physical or mental disability that prevents them from coming to the library.

Application Procedure

The patron must complete a [Home Delivery Application](#), available online or by calling the library. The patron will choose their delivery preferences during the application process. Once the patrons account is set up, the library will call the patron to discuss reading and delivery preferences and to establish a delivery schedule.

Delivery Schedule

Option 1: The patron will call the library to order books or library materials. The library will let you know when your books will be delivered.

Option 2: PML staff will choose materials for you, based on preferences the patron outlines on the application form. With this options, materials will be delivered on the first Friday of the month between 9 a.m. and noon.

Deliveries will be made by PML, Aging in Place, or Town of Cumberland staff. Staff has the right to refuse delivering items if they feel unsafe or uncomfortable upon the time of arriving at the patron's house.

All deliveries will be delivered to the front door, unless otherwise arranged in advance of delivery. Staff will not enter the home. Staff will drop off the items chosen by the patron and will pick up the items that are due back at the library. If items need an extension of time, please call the library at 207-829-2215 and speak to our circulation staff.

*Our delivery volunteers and staff must undergo a criminal background check.

Fines and Fees

There will be no late fees or fines on materials checked out. If returned items are damaged, this may incur fees and a discontinuation of service.

Materials Available

Any circulating item may be borrowed by our Home Delivery Service patrons. These items include books (regular and large-print), audiobooks, DVDs, magazines, and puzzles. On occasion, we will prohibit circulation of high interest items, due to their normally shorter checkout length. Only items owned by Prince Memorial Library are eligible to be sent to homes. We do not have a limit on total items being delivered at this time.